



SOLUTIONS INC.

## HOW TO REFER SRGG SOLUTIONS

SRGG Solutions is actively looking for referrals from our clients. If you feel that our expertise and software can benefit an organization, please let us know by contacting your primary consultant (Ken Gibson or Jeff Rodrigue) by phone or email. You can also pass along our business card directly to your contact if preferred.

### WHO IS OUR IDEAL CLIENT

Our ideal client is a small to medium sized organization based in the Ottawa area with 15-200 employees. Our solutions work best in environments with more sophisticated operational and/or reporting processes that cannot be handled by standard 'off-the-shelf' small business financial or operational software packages. Our clients span all industries including High-Tech, Not-for-Profit and Service organizations.

### HOW TO BEST COMMUNICATE WHAT SRGG SOLUTIONS DOES

We provide full implementation and support services related to the Sage ACCPAC family of products. This includes Sage ACCPAC ERP, CRM, HR and ACCPAC Insight. Our expertise includes:

- Current and future needs analysis
- System implementation, configuration and customization
- One-on-one and group training sessions
- On-Site & Off-Site support
- Custom upgrades and programming

### OUR CLIENT REFERRAL PROCESS

After receiving a client referral, we will call your contact and have a quick conversation to better understand their current situation. We can then assess our ability to best serve this organization before moving forward. As the referrer, you will be notified of our conversation and any outcome(s).



Specialists in  
Accounting  
Systems

- Installations
- Upgrades
- Training
- Support

### OUR COMMITMENT TO OUR CLIENTS

SRGG Solutions recently received a 'Top 5 Business Partner Worldwide in Customer Satisfaction' award from Sage Software. This award was the result of independent surveys collected by Sage Software. With over 2000 ACCPAC Business Partners worldwide, this recognition shows our commitment to providing our clients with an excellent software experience.

2650 Queensview Drive, Suite 207, Ottawa, Canada K2B 8H6  
T (613) 596-2767 F (613) 596-2775 E info@srgg.com W www.srgg.com